



Selecting a Care Home

Contracts and Fees

- Can you see a copy of the home's brochure?
- Can you see copies of recent inspection reports?
- Can you see a copy of the home's contract/written conditions?
- What are the home's fees?
- Is it clear how the fees are structured and calculated?
- How are NHS nursing care payments accounted for?
- How are fees collected?
- Do self-funding and local-authority assisted residents pay the same rates?
- Is a top-up payment required for local-authority assisted residents?
- Are extra items not covered by the basic fees clearly identified and accounted for?
- What arrangements are there for handling your personal money?
- How are your valuables kept secure?
- What are the notice conditions in the contract?
- Are any fees payable after a resident's death?
- How quickly does the person's room have to be cleared out?